FIG.12

MAIN UNIT OF KEY TELEPHONE SYSTEM — 10

CALL PROCESSING MODULE — 12

VOICE MSG MODULE — 15

SCHEDULE MODULE — 19

TELEPHONE DIRECTORY MODULE — 17

OTHER MODULE — 18

OUTSIDE LINE CONTROL MODULE — 11

ID PASSWORD DB MANAGING MODULE — 13

DB — 14

INTERNET NETWORK

KTS TERMINAL UNIT A

WEB SITE SCREEN

20 ①RECORD VOICE MSG OF KTS TERMINAL UNIT B ONTO VOICE MSG BOX

KTS TERMINAL UNIT B

WEB SITE SCREEN — 40

②STORE VOICE MSG IN VOICE MSG BOX OF DB OF TERMINAL UNIT B

③RECOGNIZE VOICE MSG AND EXTRACT INFORMATION

④VOICE MSG BUTTON OF KTS TERMINAL UNIT B BLINKS

⑤OPEN SCHEDULER SCREEN THROUGH PORTAL SITE